



Dear Traveller,

Greetings from **B2B Bali!!!**

We are World's Largest Bali DMC In Worldwide, Offering Hospitality Services And M.I.C.E. We Serve Over 1,200 Travel Agencies And Corporate Groups Internationally Through Our Strategic Marketing And Promotional Partnerships With Luxury Bali Resorts. We are Your Personalized Bali Travel Concierge.

REQUIREMENT INFORMATION

Check In : Dec 2024
Check Out : Dec 2024
Pax : 02 Adults + 0 Child
Room :
Meal Plan : Breakfast
Resort : 4 Star
Booking_ID : BBJ823C

CP+++*The upgrade of the room category is offered by the resort directly subject to availability at resort or under the Christmas & new year booking offers.



BALI

Within the Lesser Sunda Islands, **Bali**, the most well-known island in Indonesia, situated to the west of Java. Bali flawlessly integrates leisure and experience with its complex sanctuaries, everlasting beach, some of the world's greatest coral reefs, waterfalls, and retreats. Its exquisite rice porches, vibrant cuisine, stunning coastlines, and wealth of history and tradition have garnered it widespread recognition. Bali is a captivating destination where people from all over the globe go to let themselves be swept away by its enchanting blend of exotic allure and wild celebration. Perched at an elevation of 1717m, approximately 5,600 feet, above sea level, the observatory offers a spectacular view of its surrounding landscape.



DAY 01: Arrival in the City: Bask in Bali's Splendid Dazzle & a Half day city tour

Arrive at Denpasar International Airport. Upon clearing the immigration & visa, arrive at the pickup area, meet & greet our representative, who will provide you with porter service & transport you to your accommodation hotel. Take in the sights along the way, including its modern structures that incorporate both types, **lush green spaces, and vibrant decor!** Enroute **Patung Dewa Ruci**, a God that was met by Bima during his travels to locate the water of life. Bima is shown in the **statue entangled with the serpent, Naga Neburwana. Taman Pancing, Falala Chocolate Bali - Kuta.** Check-in to your hotel with a warm Traditional Balinese welcome with complimentary welcome drinks & hampers for couples. Take it easy, enjoy & relax for the rest of the evening.



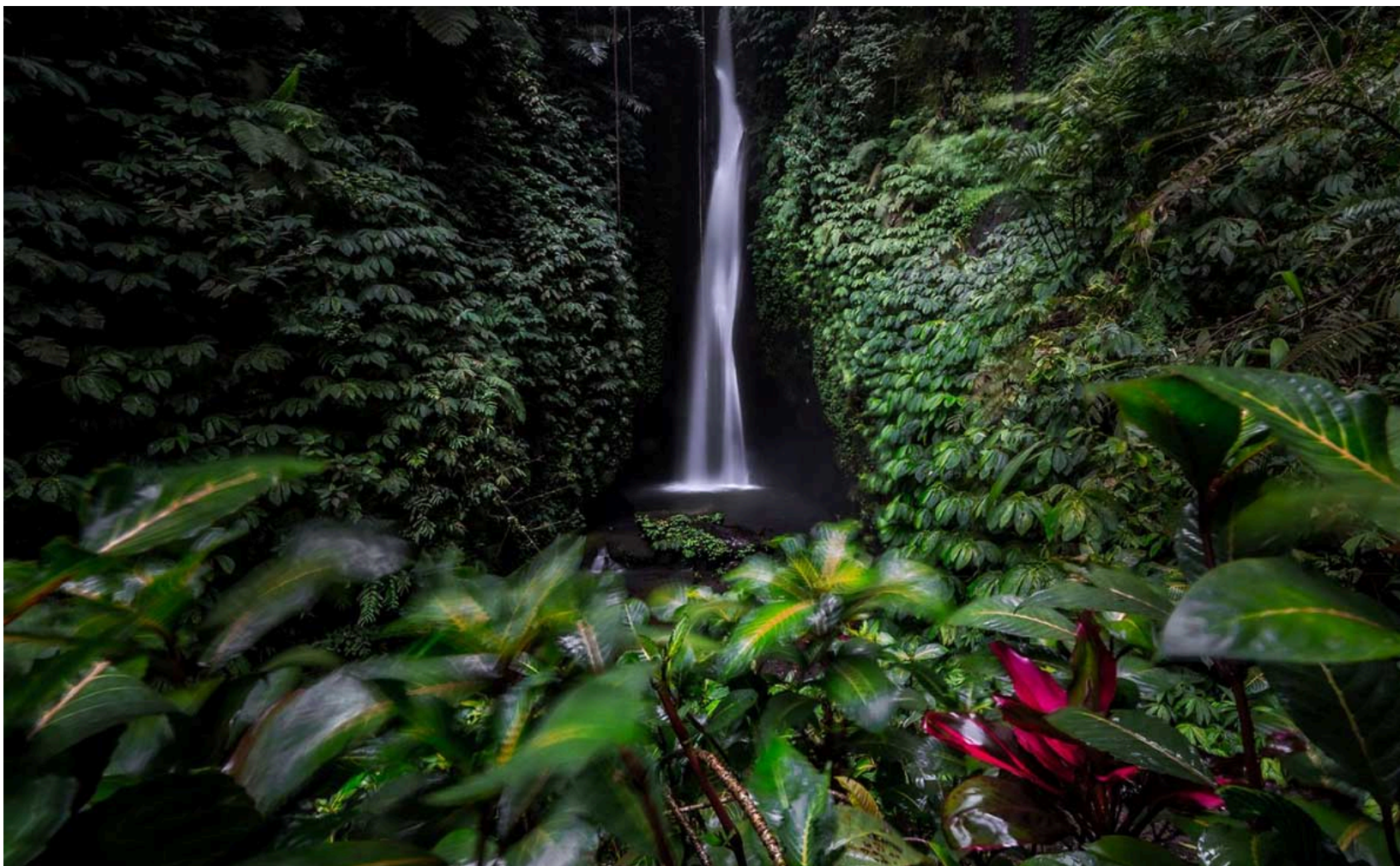
Arrivals – Airport Pickup

Tegalalang Rice Fields form the three most stunning-looking terraced landscapes in Ubud region. Rice Slope at Tegalalang, pause at Ubud Tegalalang Rice Terrace to take in the lush scenery of the terraced rice fields or to have lunch at the restaurant while taking in the breathtaking view of the rice terraces. This location is well-known for its beautiful rice terraces.

Traditional Balinese Welcome

The Traditional welcome at the Hotel. Balinese people follow a form of Hinduism known as Agama Hindu Dharma. Balinese culture and traditions and religion impacts almost every aspect of life on the island and draws people to Bali to see and experience it. An important belief of Balinese Hinduism is that elements of mother nature are influenced by spirit.





Day 02: Ubud City Tour with Tegenungan Falls, Tegalalang Rice Terraces, Sacred Monkey Forest and Ubud Art Market

With this down the street tour that offers the ideal fusion of culture, adventure, and scenic beauty, make the most of your time in Ubud, even if it's just for a single day. At **Tegalalang Rice Fields**, take in breathtaking views over the surrounding greenery and terraces. Take a tour of a **coffee estate**, experience the highest swing at **Alas Harum Bali Swing with lunch**, and sample the best twelve varieties of coffee. Visit the **water temple at Gunung Kawi Sebatu** to round off.

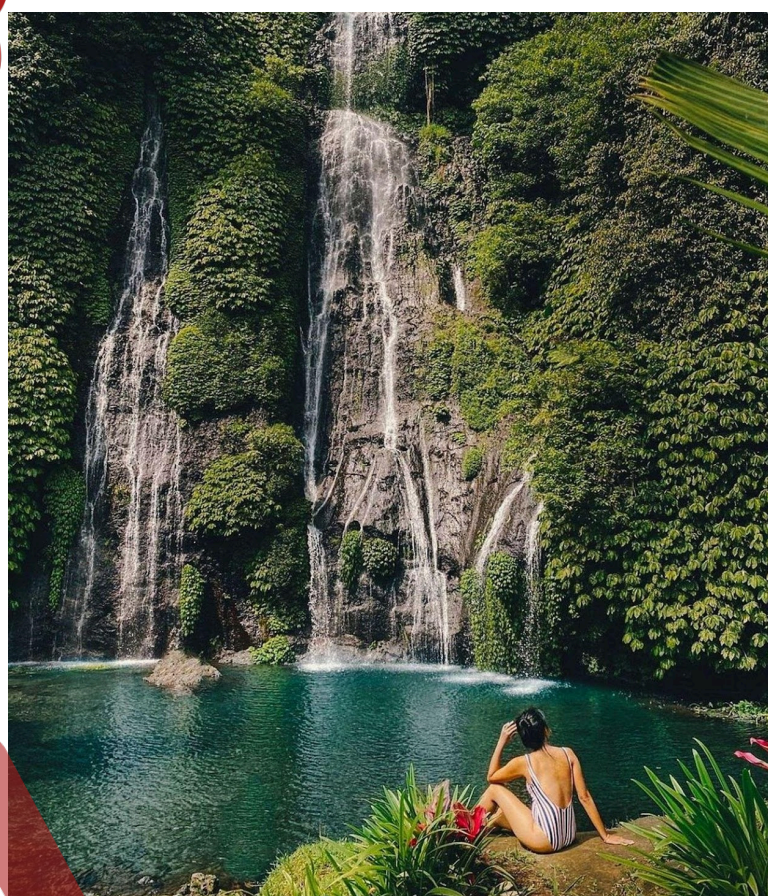


Tegalalang Rice Terraces

Tegalalang Rice Fields form the three most stunning-looking terraced landscapes in Ubud region. Rice Slope at Tegalalang, pause at Ubud Tegalalang Rice Terrace to take in the lush scenery of the terraced rice fields or to have lunch at the restaurant while taking in the breathtaking view of the rice terraces. This location is well-known for its beautiful rice terraces.

Tegenungan Falls

Bali's enchantment is revealed not just on its picture-perfect beaches but also in its lush interior. Imagine a sparkling waterfall with a cool pool below it, tucked away in the middle of a verdant rainforest. This picture-perfect landscape isn't a dream; it's the Tegenungan Waterfall, a natural marvel that draws visitors looking for peace and adventure.





Sacred Monkey Forest

In Ubud, Bali, Indonesia, there is a nature reserve and temple complex called the Sacred Monkey Forest Sanctuary. Another name for it is the Ubud Monkey Forest. More than 1260 long-tailed macaques, who are revered by the Balinese people in the area, call the Sanctuary home. The Pura Dalem Agung Padangtegal temple, a "Holy Spring" bathing temple, and another temple used for cremation rites are all located in the Monkey Forest.

Ubud Art Market

Beautiful silk scarves, airy shirts, statues, kites, caps, baskets, and a plethora of other handcrafted items can all be found at the Ubud Art Market. The Puri Saren Royal Ubud Palace faces the market, which is open every day and is locally referred to as Pasar Seni Ubud. The majority of the products sold at the Ubud Market are produced in the nearby villages of Peliatan, Tegallalang, Pengosekan, and Payangan.





DAY 03 : Nusa Penida Full-Day West Tour & a Private 2-Way Ferry Ride, Crystal bay & Broken Beach

The western highlights of Nusa Penida are covered on this tour, which excludes the snorkelling session at **Crystal Bay** and includes famous sites like **Kelingking Beach and Paluang Cliff** as well as scenic spots like **Broken Beach and Angel Billabong**. After the mesmerising tour, have your stop to taste the delicacies of Indonesia. You will enjoy a scenic return boat trip from **Sanur to Nusa Penida Village**. You will then be able to explore Nusa Penida Village on a Car with a driver-cum-guide. Finish off your day by checking out **Atuh Beach** – perhaps the most stunning of locations on Nusa Penida.



Angel Billabong

Situated on the cliff edges in the southwest of Nusa Penida island, Angel's Billabong is a breathtaking rock structure. It's close to Pasih Uug, or Broken Beach, another well-liked location with interesting limestone formations. The craggy rock lagoon provides a picturesque view of the ocean. Only at low tide may you go down into its glistening granite pools for a swim or a soak. One of the things that tourists to Nusa Penida really must see is the rock pools.

Broken Beach (Pasih Uug)

Nusa Penida island's southwest corner features the picturesque Broken Beach (Pasih Uug). The area's distinctive landmark, a steep arch-shaped rock formation, marks the location. Travel photographers and anyone looking for sweeping views will love Broken Beach, which is situated above the thundering waves of the vast Indian Ocean. Grey long-tailed macaques are also found in the surrounding area. If you're lucky, you might be able to see enormous manta ray silhouettes close to the water's deep blue surface.





Kelingking Beach

On the southwest coast of the island of Nusa Penida, in the settlement of Bunga Mekar, is a secret beach called Kelingking Beach. From the summit of the hill with the same name, you can take in one of the most breathtaking vistas across the hills and narrow stretch of white sand. The view is of the deep blue waves of the open Indian Ocean set against a green-covered promontory of limestone.

Paluang Cliff

Paluang Cliff is situated between Kelingking Beach and **Paluang Temple** on the island of Nusa Penida. It is one of the destinations in Nusa Penida that offers views from a height. Because, its beauty is amazing and very pleasing to the eye. When on the cliff, you will feel comfort and calm. Apart from being a spot to watch the beauty of the sea and cliffs on the Nusa Penida Tour from the most beautiful angle, in Paluang Cliff you can also see the beauty of the sunset.





Atuh Beach

Atuh Beach, or Pantai Atuh, is a hidden beach on the remote south-eastern coast of Nusa Penida island. The beach is secluded by magnificent green cliffs, while various limestone rock formations surround it, adding to the beauty of the area. The white sand beach itself is accessible via a purpose-built stairway, or you can try the narrow tracks along a rugged cliff face if you're feeling adventurous. The beach is great for relaxing with a spectacular view. However, the waters aren't always swimmable.

Ferry Ride Sanur

The trip to Nusa Penida will only take 40 minutes from Sanur and 20 minutes from Kusamba. With a brand new fast boat terminal in Sanur, you can now board the boats in comfort, without having to worry about getting wet in the sea.





Day 04 : Full Day Tour of Watersports (Banana Boat, Jet Ski, Parasailing), Melasti Beach and Uluwatu Temple

Nusa Dua is a water sports paradise but walk-in prices can be high. Skip the haggling and relax on this door-to-door tour that takes in some of south Bali's best beaches plus cliff-top Uluwatu Temple. Begin with a Jet Ski, banana boat, melasti beach and parasailing session, then eat lunch and chill on Padang-Padang Beach. Inhale the views from Uluwatu Temple Temple



Banana Boat

The Bali Banana Boat Tour is a package deal for a speed boat tour that allows you to experience an inflatable recreational boat. One of the most amazing ways to experience the warm, blue saltwater is by taking a 15-minute boat ride on the Bali banana boat. Bali Water Sports Activities Are Fun. This banana boat game is a must-have if you enjoy playing water sports activities. It's best played in groups for maximum enjoyment and will undoubtedly provide an amazing experience.

Jet Ski

Riding an automated watercraft offers an exciting and unique experience with Bali Jet Ski Adventure. The maximum in water sport thrill is achieved by the jet ski's 700cc jet drive power, which allows it to accelerate effortlessly on the sea surface. When operating a jet ski in Tanjung Benoa, you will be provided with a life jacket and a qualified jet ski guide to assure your safety while navigating the Tanjung Benoa Sea. Just twist the throttle on the right side grip to accelerate the Jet Ski, and the gas-powered motor will shoot a jet stream of water out below.



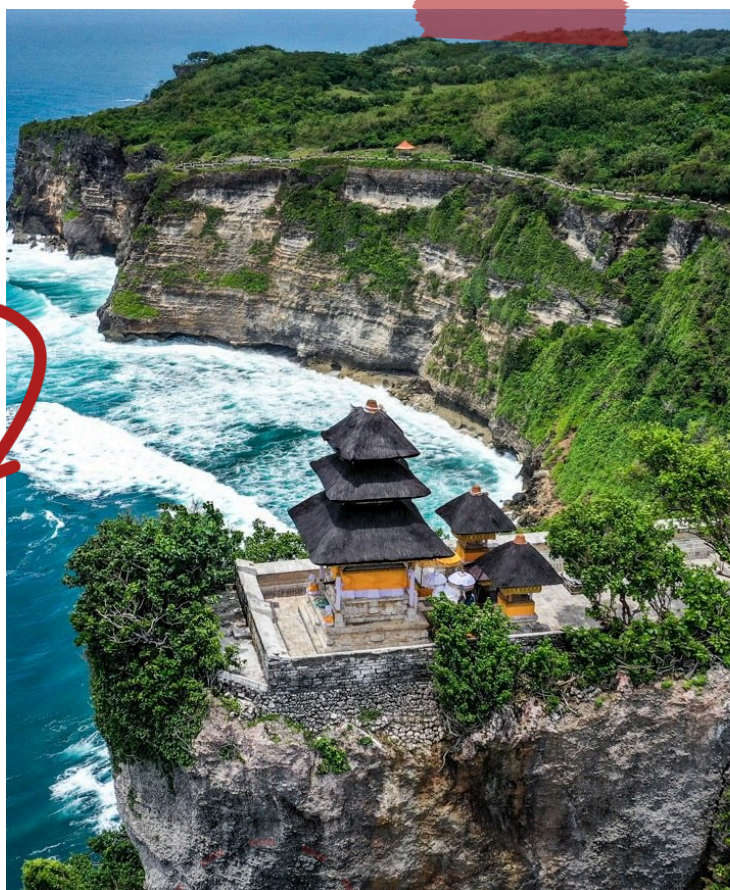


Parasailing

In Ubud, Bali, Indonesia, there is a nature reserve and temple complex called the Sacred Monkey Forest Sanctuary. Another name for it is the Ubud Monkey Forest. More than 1260 long-tailed macaques, who are revered by the Balinese people in the area, call the Sanctuary home. The Pura Dalem Agung Padangtegal temple, a "Holy Spring" bathing temple, and another temple used for cremation rites are all located in the Monkey Forest.

Uluwatu Temple

One of the six major temples considered to be Bali's spiritual pillars, Uluwatu Temple (Pura Luhur Uluwatu) is well-known for its breathtaking setting, located atop a precipitous cliff about 70 metres above sea level. Tanah Lot Temple, another significant sea temple situated on the western coasts of the island, and this temple both have magnificent sunset backdrops.





Melasti Beach

At Bali's southernmost point, Melasti Beach (Pantai Melasti) is located in the Uluwatu area of the Bukit Peninsula. Huge limestone cliffs line the shore of this stunning white sand beach, which stretches over a kilometre. Melasti, which was formerly a remote hidden treasure, has seen significant development that has preserved its allure and beauty while making it one of Uluwatu's most accessible beaches.



DAY 05 : Gili Trawangan, Gili Meno, Gili Air Island Hopper Staycation with Ferry Transfers

Take advantage of this easy day excursion from **Lombok** in a ferry to explore the undersea world on all three of the **Gili Islands: Trawangan, Meno, and Air**. There will be plenty of time for leisure and exploration. This is a simple way to get to the Gilis without having to deal with logistics on your own. Enjoy the rather amazing and peaceful stay at **The Gilis** and soak in the beautiful aura of Bali.



DAY 06 : Transfer to Mainland – ATV Ride Self-Drive (Includes Snacks, Boots, Helmets, Welcome Drink, Insurance) in Ubud

Around Ubud, the landscape is typical of Bali: rice fields, jungle, canyons, and villages. With this traditional adventure combo, you may experience it in two ways: first, on an all-terrain vehicle (ATV or quad bike) ride through the beautiful Ayung River, and then, on a rafting excursion down the same river. You can meet others who share your interests on this small-group trip, which also includes lunch, locker storage, and the chance to change and take a shower.



DAY 07 : Private Pool Staycation with Floating Breakfast + 60 Mins Traditional Balinese Massage Couple Honeymoon Massage

Treat yourself to a traditional Balinese massage lasting an hour, utilizing oils with a variety of smells, such as frangipani. a blend of relaxation-focused massage techniques and energy-producing core attention. Experience the sense of touch from knowledgeable and experienced hands—the spa is well situated close to Kuta Mall, a shopping district. Enjoy a delectable breakfast in a beautiful location while cooling off in your very own swimming pool. Served on a sizable heart-shaped platter with your selection of sweets.



60 Mins Traditional Balinese Massage Couple

Treat yourself to a traditional Balinese massage lasting an hour, utilizing oils with a variety of smells, such as frangipani. A blend of relaxation-focused massage techniques and energy-producing core attention. Your body's stamina will return to normal when you relax your muscles and improve blood circulation. Experience the sense of touch from knowledgeable and experienced hands—the spa is well situated close to Kuta Mall.

Private Pool Staycation with Floating Breakfast

Enjoy a delectable breakfast in a beautiful location while cooling off in your very own swimming pool. Served on a sizable heart-shaped platter with your selection of sweets, including coffee, sparkling wine, freshly cut seasonal fruit, and fluffy pancakes. It will undoubtedly turn into the beating heart of your stay!





Day 08 : Drop At The Airport & Departure with Memories

Final farewell to your ravishing voyage! Drop At Denpasar International Airport, with your luggage intact. Ride the morning jet out of Sentosa and get back on the path of travel. With lifelong memories, your adventure continues.



Ramada by Wyndham, Sunset Road Kuta

Exceptional facilities designed to enhance your comfort and convenience throughout your stay. Unwind in the exclusive Suite Lounge while our dedicated Kids Corner provides playground entertainment for the little ones. Dive into relaxation at our expansive pool, or maintain your fitness routine at our gym. With amenities catering to every need, your stay at Ramayana promises unparalleled comfort and enjoyment.

Stay for : Ubud



Palmeto Village

Situated 15 minutes from the town center, Palmeto Village is a brand-new, one-of-a-kind resort made up of ten classic gladak houses from Indonesia, each with a furnished porch. These are classic teak wood houses that date back a century, refurbished in a modern colonial style. The eco-friendly boutique resort Palmeto Village has all the contemporary amenities that modern tourists need.

Stay for : Palmeto Village

Room Category: Veranda Bungalow Pool View



Buana Bali Villas & Spa

Discover the pinnacles of luxury villa living at Jimbaran BuanaBali Luxury Villas & Spa, located in one of the most esteemed resort districts on Bali's southern Bukit peninsula. The villa property offers a prime, private location in Jimbaran, but it's also conveniently close to other attractions, such some of the island's most famous landmarks, like the Garuda Wisnu

Stay for : Buana Bali Villas & Spa



COMPLIMENTARY LUXURY DINING DISCOUNT

From its long and illustrious culinary history to its wide selection of mouth watering delicacies, **Bali** is a realm for gourmet. There are several delicious **Balinese meals** to savour, ranging from the well-known **Ayam Betutu** to the lesser-known **Lawar**. The possibilities for Balinese cuisine are almost limitless, ranging from ancient recipes handed down through the years to contemporary takes on beloved meals.

Enjoy the luxury dinings at the resort for a remarkable fine cuisine dining experience. Order from Al-a-Carte Dining with a discount of up to 20% on selected (Main Dining Restaurant) & 15% on Cafe's. In-room dining of water villas attracts 25% dining discounts from specified restaurant



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Balinese Spa

Offers : Get up-to 10% discount on spa experiences and massages at resort

Balinese massage combines the scents of essential oils with a range of methods, such as skin rolling, kneading and stroking, and pressure-point stimulation. Using a mix of light stretching, acupressure, reflexology, and aromatherapy, a traditional Balinese massage may help you relax deeply, feel better overall, and increase the circulation of blood, oxygen, and "qi" (energy) throughout your body. A Balinese massage is an all-encompassing, deep-tissue therapy for the entire body.

Your preferences for lifestyle, tone, and demands will determine how your spa experience is tailored. Savour cutting-edge ideas in health and wellbeing, such as traditional facial and body treatments, age-old Ayurvedic therapeutic practices, and cosmetic care.



COMPLEMENTARY SPA CREDIT

Additional: Enjoy a spa credit of USD 15 per adult per stay (non-transferable and not applicable on tailor made spa packages, salon and retail items in spa - advance booking is required) - applicable for both Full Board and All Inclusive plan. Avail discounts of up to 10% at Spa & Salon on all services & therapy massages.

Visit Spa : SPA TOUR



COMPLEMENTARY DJ NIGHT & BONFIRE

Additional: Getting loose and partying it up at night is the perfect way to cap off a day of island exploration. Get your liquor in a sultry nightclub, enjoy refreshing fruity cocktails by the seaside at one of the more relaxed beach clubs, or try something new at a themed bar. All tastes are catered to on the Island of the Gods. Access to Evening Traditional Dance with Snacks is Complimentary on the Beach.

ALL INCLUSIONS

- Welcome Drinks on arrival with refreshments, snacks, chocolates & more at the Resort/s as per resort's serving choice.
- Return daytime airport transfers by Speed Boat/Cab/Van (If Mentioned for the required destination)
- Meal as per meal plan mentioned in Requirements
- Meet and Greet service on arrival at the airport
- Porter service throughout your tour from Airport to all resorts.
- A bottle of drinking water per person per day is placed in the room. Free drinking water at mealtimes served by glass
- Tea/Coffee making facilities in the room
- Free WiFi in all rooms. Unlimited Wireless internet access available throughout the resort.
- Al-a-Carte Dining discount of up to 20% on selected (Main Dining Restaurant) & 15% on Cafe's. In-room dining of water villas attracts 25% dining discounts from specified restaurants.
- Land sports; Badminton, Snooker/Billiards, Table Tennis, Dart, Beach Volleyball.
- Evening Turndown Traditional Balinese Local Dance Shows & /Other Guests Locals Interaction
- Musical Stargazing Sunset Evening, live music performances, followed by DJ night.
- Evening Bon-Fire Gathering events followed by dinner (Dinner if included in the meal plan, Al-a-carte otherwise.
- Complimentary local ripe fruits & vegetables throughout the stay.
- Complimentary use of Gym & Fitness centre
- Complimentary Steam, Sauna & ice-bath all days during the stay.
- Access to Kids' Club. An array of daily organised activities for children.
- Engaging group sessions are organised on a weekly and seasonal basis, including sunrise yoga, aqua aerobics.

HONEYMOON INCLUSIONS

- 1 bottle of sparkling wine/ Alcoholic beverage/ Non-Alcoholic Beverages
- Warm welcome with garlands & cozy special welcome drinks for couples on arrival.
- Fruit basket/Chocolates/Cake on the arrival day/departure day.
- Room turn-around service with towel decoration/petal decorations

IMPORTANT POINTS

- Food and beverage are for your own consumption; beverages are served one glass at a time, while at the resort's restaurants or bars.
- All guests registered in the same room must be on the same meal plan.
- Alcoholic beverages will not be served to anyone younger than 18 years of age.
- Management reserves the right, not to serve alcoholic beverages to inebriated guests.
- There are no refunds or substitutions, and benefits are not transferable to another guest.

PROCEDURES

- Guests must sign all food and beverage bills..
- Bills do not include prices and no charges will be posted to your hotel account for the benefits included in your Meal Package.
- Resort Package benefits may be enjoyed until the time the guest departs the resort before 11:00 Check out timing.
- Please remember that charges not included in your Meal Package must be paid upon check-out!
- If you have any questions, please contact Resort Reception or B2B Bali Concierge.

PACKAGE DOES NOT INCLUDE

- Food and Beverage served under the meal plan is ONLY for personal consumption All Guests booked under the same room/villa/suite must be on One same plan.
- Guests booked under the same room/villa/suite are strictly not permitted to have a combination of different meal Plans.
- The package of meals or any other facility is available immediately after check-in and ends at 11:00 on departure day from the resort.
- There are no refunds or substitutions and none of the benefits can be transferred to another person and no accumulation of any entitlement if not used, to the next day. All the other inclusions mentioned & added as 'byB2B Bali' are on special requests to resorts/complimentary by resort and are not paid. The resort reserves the right to cancel the complimentary request.
- Guests are required to sign the bills raised at outlets to acknowledge the consumption, however, guests will not be charged for any item that falls under the meal plan they have paid for (Kindly note that any charges that are not part of the meal plan, should be paid directly to resort prior to check-out). The guest will have to settle the amount at check-out.
- Use of Services for Wellness Village treatments or Spa, Wellness Café, Dining & Juice Bar, Diving and Water sports not listed above in inclusions are directly payable at resort.
- Beverages from In-Villa Dining, Destination Dining, Mini Bar items not listed above.
- Food from other resorts' restaurants, In Villa Dining, gift shops, minibar items and excursions not listed above.
- To qualify for the Honeymooner, a minimum of 3 Nights stay is required (to be specified at the time of booking - a copy of marriage certificate/registration dated less than 12 months to be presented at the time of booking). The rejection of this document may lead to cancellation of honeymoon offers.

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- Return Airport Transfers are during Daytime and combined as Scheduled - No Other Than That. Seaplane Airfare or tickets or speedboat not included other than offered by the resort on chargeable basis to be paid directly at the resort.
 - Early check-in, Smoking Rooms, Non Smoking Rooms, Views, Floors, King, Twin, Adjoining and/or interconnecting rooms are strictly subject to availability upon arrival and at the discretion of the Hotel/Resort. We try our best to accommodate your request but the same cannot be guaranteed prior.
 - The complimentary inclusions of dining are reservations made by B2B Bali at the resorts/dining cafe etc. These are A-la-carte reservations which have to be intimated prior to the Cafe's, resorts, dining hospitality companies and are not Paid by B2B Bali. All the discounts, complimentary dishes are offered directly by them and the payments have to be made to them directly.
 - Increase in the airfare of additional international flight booked, seaplane, speedboat/jetty, cruise, boat, cab, or any mode of transportation, any category of room of resort or hotel, will be borne by the customer directly.
 - The validity of passport should be minimum 6 months from intended date of return
 - The Complimentary offers like Bon-Fire, Water Sports, Diving, Spa-Credits, Honeymoon inclusions are offered by the resorts directly and can be terminated by them at any instance without notifying B2B Bali.
 - The discounts mentioned in inclusions are offered directly by the resort and reserve the right to cancel anytime. Therefore All dining, A-la-carte and in-room dining bills & consumptions must be paid at reception before checkout.
 - The USD conversion rate would be considered as prevailing as of that day when the final payment is made as per our card rate with ROE + 1.20 Re. (Take Exchange Rate for Xe Exchange Portal).

TERMS & CONDITIONS

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- Cancellation Policy is applicable / effective from the date of booking.
 - B2B Bali will not be responsible for any grounded/cancelled/delayed flights. Any cancellation requests for flights will have to be placed with the airlines.
 - According to our contracts with the resorts, Sharing of internal communication documents of any form, mail, account, remittance, personal ID's, executive's contact information, are banned for sharing with our agents/customers.
 - On cancelling flights marked as "Non-Refundable" on the final travel vouchers, customers will be eligible for a zero refund.
 - For Flights marked as "Refundable" on the final travel vouchers, customers will receive a refund as per the details mentioned under the "Cancellation Policy" section of the product and also in the final itinerary shared over the email.
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali it is not liable to refund a customer who is not allowed to board the flight because of invalid passports (validity expired, damaged passports).
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali. Customers are expected to reach the airport ahead of their boarding time (at least 2 hours prior to boarding time). B2B Bali is not responsible to refund customers (for cases wherein airport transfers are not planned by us) who miss their flights owing to delayed arrival at the airport.
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali. For cases wherein airport transfers are planned by B2B Bali, flight cancellations due to delayed transfers owing to unforeseen circumstances specific to a region will not be borne by B2B Bali.
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali. Details about baggage limitations (cabin and check-in) will be furnished as part of the final travel vouchers. Additional costs owing to breached baggage limits will have to be paid by the customer
 - The speedboat/seaplane transfers are carried out directly by resort, OTA booking agency, Bali DMC, local service provider in Bali on chargeable basis and are not paid by B2B Bali. The cancellation of the transportation due to any circumstances & including weather, tide will not be borne by B2B Bali' as it does not take further responsibility of transportation. Therefore the airfare/ferry charge whether increased fare or not for speedboat/seaplane will be borne by the traveller.
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali. Certain flight carriers (LCC like Ryanair, Vueling, Voltea etc.) have a mandatory web check-in policy. Failure to comply with this could result in an additional cost to be paid at the airport. B2B Bali is not liable to refund customers in such circumstances.
 - In case of Additional flights booked and mentioned in the package directly by B2B Bali. B2B Bali will set meal preferences for customers with airline carriers

upon request. However, B2B Bali has no control over the availability and quality of meals served on the flight. This will be controlled completely by the airline.

- On cancelling hotels which have been marked as “Non-Refundable” on the final travel vouchers, the customer will be eligible for a zero refund.
- For hotels which have been marked as “Refundable” on the final travel vouchers, refunds and their timelines will be applicable as mentioned under the “Cancellation Policy & Refund Policy” section of the product and in the final itinerary shared over email or any other social media.
- While B2B Bali strives to provide the best hotels with world-class amenities, we cannot be held responsible for factors such as hotel staff behaviour, cleanliness and quality of accommodation. Additional costs owing to on-trip room upgrades and additional amenities will be borne by the customer. B2B Bali does booking only for resorts in Bali and not for the transfers provided by them. The Services of Transfers are provided by the resorts itself and are on chargeable basis. All hotels changed on-trip (Hotels booked per itinerary cancelled and new hotels booked) will entail a 100% cancellation fee.
- In case of Booking done through any promoter, agent, B2B Bali Business Executive, the social media chat (whatsapp etc) is invalid until received on mail. B2B Bali does not authorise any commitments made until on record in the official mail of the company that is ‘reservations@b2bbali.in’.
- Entertaining early check-in or late check-out requests is solely based on the discretion of the hotel. B2B Bali will not be able to process cancellation requests owing to non-availability of these requests.
- On cancelling activities marked as “Non-Refundable” on the final travel vouchers, the customer will be eligible for a zero refund.
- For activities, which have been marked as “Refundable” on the final travel vouchers, refunds and their timelines will be applicable as mentioned under the “Cancellation Policy” section & in the final itinerary shared over email.
- The complimentary inclusions of the resort are dynamic & keep on changing with the change of weather, climate, calamity or exchange of other offers provided including the discounts in tariff.
- All the complimentary inclusions in the package mentioned and the one termed under the inclusions section are services & goods provided by the resorts and B2B Bali does not undertake a guarantee for the same.
- For all transfers, if missed refunds according to policy and their timelines will be applicable as mentioned under the “Cancellation Policy & Refund Policy” section of the product and in the final itinerary shared over email.
- To qualify for the Honeymoon Inclusions as Honeymooner, a minimum of 3 Nights stay is required (to be specified at the time of booking - a copy of marriage certificate/registration dated less than 12 months to be presented at booking time). The marriage registration certificate is the only authorised

document to avail the same. The rejection of this document may lead to cancellation of honeymoon offers.

- All the cruise activities, including sunset/sunrise cruise, dolphin cruise, local island visit, sandbank tour, and all others mentioned in the inclusions, complimentary section, honeymoon section are subject to weather, sea tides & other facts. Therefore the resort has the right for the denial of the activity & B2B Bali does not take responsibility for the same. The refund or reimbursement in case will be subject to resort approval.
- All the City Tours/Island Tours/Transfers/Pickup & Drop services via shared/private cab/van/ferry/longtailboat/speedboat are non-transferable. The tours missed/cancelled cannot be scheduled for any other day/night throughout the travel timeline of days & nights in the package purchased.
- All the City Tours/Island Tours/Transfers/Pickup & Drop services via shared/private cab/van/ferry/longtailboat/speedboat Mentioned are strictly followed within a timeline. DMC is not responsible for any tour missed, skipped or cancelled by the tour operators/supplier. Also due to any calamity / time/climate/weather or any other reason the tour can be minimized to lesser destinations/excursions than mentioned, without prior information.
- Tickets once purchased for Domestic/International transfers via flight/ferry/bus/cab/van/ferry/longtailboat/speedboat is non-refundable, non transferable and cannot be used again during the duration of entire stay.

RESERVATION POLICY

- The Total Booking amount Payable constitute of B.AMT(Booking Advance Amount) + Resort Fare (Advance/Full) + Supplement Inclusions/Services + TAC (travel agent commission) + (TSC) Travel Service/Convenience Fee (2500++ Per Pax) + TCS + Green/City Tax + GST + Remittance Charges.
- B2B Bali reserves the right to charge TSC (Travel Service Charges) even in case of 100% cancellation as services of booking & cancellation are provided.
- Payment While Booking Confirmation - B.AMT (Booking Amount 15-20% of the Tour Amount Flights Exclusive) + 50% of Total Package Cost Next within 02 Days. Payment within next 10 Days Should be - 100% of Total Package Cost to avoid automatic cancellation or release of booking through the system.
- The constituent fee & charges mentioned above of Total Booking amount are valid only if mentioned in the Tax Invoice or Booking Voucher.
- Any amendment or Rescheduling of travel date is subject to room availability and at the discretion of the resort's policy. Additional charges will apply.
- DMC (B2B Bali) amendment or rescheduling charges will be calculated as (service cost) Rs.5000/- + GST + Fare (Fare of the product, activity, stay, dining, experience being booked) per person/per change/per night.

REFUND POLICY

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- TCS Paid once to Govt. is Non-Refundable.
 - Booking is 100% refundable in case of cancellation due to medical issues (if accepted by the resort/flight/dmc for transfer service), geopolitical issue, cancellation via resort/flight/transfer dmc (if they confirm a refund).
 - TAC, TSC (Service/Convenience Fee) & B.AMT Collected By DMC Against the Service is Non-Refundable. This may vary from resort to resort, amount and category of rooms or flights if booked.
 - The Refund May Take Up-to Minimum 45-60 Days , which Constitutes the ROE Charged on Conversion of USD to INR and Transaction Charges
 - In case of reimbursement & refund the invoices & bill receipts from the resort, hotel, taxi, flight or any other ticket purchased for tour/event are required.
 - Partial Refund or reimbursement for any of the Missed Events will be provided to the customer after the resort's or transfer/service supplier confirmation. Proof of bill is required for reimbursement in any case for refund.

CANCELLATION POLICY (IN CASE OF REGULAR CANCELLATION)

- Cancellation Charges From Date of booking to 90 days to DOT- (TAC + TCS (if paid) + GREEN TAX + GST + REMITTANCE CHARGES + Rs 2500/- per person)
- Cancellation Charges Between 60-30 days to DOT - (TAC + TSC (if paid) + GREEN TAX + GST + REMITTANCE CHARGES + 50% of Total Package Cost)
- Cancellation Charges Between 30-20 days to DOT - (TAC + TSC (if paid) + GREEN TAX + GST + REMITTANCE CHARGES + 80% of Total Package Cost)
- Cancellation Charges Between 20 to 0 day from the date of check in/ DOT or No show- 100% (No refund)
- Complete Installment of Payment Must be Made Before Booking at Cut off Date, Booking Payment Date, Final Payment Date & DOT (Date of Travel) to avoid cancellation due to non-payment or delayed payment.
- It is required to mail at care@b2bbali.in or connect on +91-11-406-401-87 for informing if installment, emi, payment is delayed.

CANCELLATION POLICY (IN REFERENCE TO COVID-19)

- 100% Refund is Applicable after the Deduction of Remittance Charges, in case of covid an Cancellation.
- Covid Positive Report (Verified by Govt. of India Lab) is Required Prior to Cancellation.

NOTE: "DOT is Date of Travel". NO CASH DEPOSIT ACCEPTED EFFECTIVE 01ST APRIL'19. ANY CASH DEPOSIT MADE WILL BE NON REFUNDABLE/ FORFEITED. ALL THE BOOKINGS MADE ARE NON-REFUNDABLE AT THE END OF BALI BALI. THEREFORE THE IN CASE OF CANCELLATION WE WILL BE REQUESTING OUR DMC & RESORT FOR THE SAME AND THE SAME AFTER DEDUCTION WILL BE PRESENTED TO CUSTOMERS & AGENTS.

PRICING & PAYMENT PLAN

ADULT : 427 USD
TOTAL : 854 USD

NET PAYABLE (INR) : 72,590
(ALL INCLUSIVE TAX, GST, INDIAN GOVT. TAX)

BOOKING AMOUNT (B.AMT): INR 7,250
(Booking Payment 25/09/2024)

BOOKING ADVANCE (B.ADV) : INR 36,295
(Booking Payment XX/09/2024)

BALANCE AMT (F.PAY) : INR (CUT OFF DATE) 29,045
(Final Payment XX/02/2024)

CUSTOMER CARE (LINKS & SUPPORT)

AboutB2B Bali
Privacy Policy
Refund Policy
Contact Us
Customer Help & Service
Remit/Make Payment

Reservations : reservations@b2bbali.in
Customer Care : care@b2bbali.in
International Helpline : +91-9999-00-7037

NOTE: PLEASE READ ALL THE BOOKING INFORMATION ABOVE. THE ATTACHMENT OF THIS DOCUMENT IN THE MAIL OR ANY OTHER SOCIAL MEDIA IS TO BE CONSIDERED AS AGREED & READ BY THE CUSTOMER. ALL THE ABOVE PHOTOS ARE FOR MARKETING PURPOSE AND CAN BE DIFFERENT IN REAL DUE TO VARIOUS FACTORS.

